

February 14, 2005

DHS HCO 05-4609

Mr. Jerry D. Stanger, Chief
California Department of Health Services
Payment Systems Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

SUBJECT: DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE
Medical and Dental
Effective 2/1/05

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- ☐ MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- ☐ MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- ☐ MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- ☐ MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Project Director
California Health Care Options

cc: Reports File
Admin File – ID #1237

Data Provision Disclaimer

Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE

MEDS ACCEPTED MEDICAL EFFECTIVE 2/1/2005

12/28/2004 - 1/25/2005

MAXIMUS

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	383	182	8	0	0	14	0	1	0	19	1	4	0	0	9	621
CONTRA COSTA	308	123	1	0	1	0	0	0	0	0	0	0	7	0	2	442
FRESNO	606	318	0	0	0	0	55	3	1	1	0	0	1	1	2	988
KERN	730	394	0	0	0	1	0	0	0	1	0	0	0	0	0	1,126
LOS ANGELES	3,969	4,073	15	46	10	94	0	0	12	24	46	13	10	2	31	8,345
RIVERSIDE	1,212	556	0	0	0	1	1	1	0	4	0	0	2	4	6	1,787
SACRAMENTO	1,061	187	2	1	13	11	48	10	45	8	0	2	0	0	14	1,402
SAN BERNARDINO	2,185	739	0	0	3	1	0	0	0	0	0	0	9	6	13	2,956
SAN DIEGO	644	541	0	0	3	2	3	0	0	20	0	4	1	0	15	1,233
SAN FRANCISCO	118	85	0	0	0	60	0	0	4	7	0	1	1	1	2	279
SAN JOAQUIN	317	134	0	0	0	0	23	0	0	6	0	0	0	1	0	481
SANTA CLARA	455	304	5	0	0	10	0	2	1	42	8	3	0	1	13	844
STANISLAUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TULARE	429	200	0	0	2	0	0	0	0	0	0	0	0	1	0	632
TOTAL	12,417	7,836	31	47	32	194	130	17	63	132	55	27	31	17	107	21,136

† Zip code data is collected and available in MAXSTAR®.

MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 2/1/2005

12/28/2004 - 1/25/2005

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIVERSIDE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	965	201	0	1	13	13	53	10	64	9	0	2	0	0	14	1,345
SAN BERNARDINO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	965	201	0	1	13	13	53	10	64	9	0	2	0	0	14	1,345

† Zip code data is collected and available in MAXSTAR®.

Data Provision Disclaimer

Terms of Use:

The enclosed/attached information is provided by the Department of Health Services' Health Care Options Section (HCO), which takes full responsibility for its accuracy and completeness. The results of any subsequent manipulation of that information, however, are the full responsibility of the person or entity that performs that manipulation. Although those results can be said to be based on information supplied by HCO, the results themselves must in no way, explicitly or implicitly, be attributed to HCO.

The recipient of this file may not supply it, or the data it contains, in any electronic format, to any other party, without the expressed written consent of HCO. By accepting and using the enclosed/attached information, the user is also accepting these terms of use. HCO reserves the right to refuse to supply manipulable information (information in formats that allow the data contained to be manipulated) to any users who do not abide by these terms.

MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE

MEDS ACCEPTED MEDICAL EFFECTIVE 2/1/2005

12/28/2004 - 1/25/2005

MAXIMUS

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL ¹
ALAMEDA	336	53	8	0	5	22	0	0	1	18	0	0	3	9	7	462
CONTRA COSTA	222	49	0	0	0	4	0	0	0	5	0	1	0	7	0	288
FRESNO	332	123	0	0	1	0	15	0	3	1	0	0	0	4	0	479
KERN	635	207	0	0	8	0	0	0	0	0	0	0	0	14	2	866
LOS ANGELES	2,240	1,389	8	56	27	60	0	0	11	42	13	3	9	68	16	3,942
RIVERSIDE	750	260	0	0	0	0	0	0	0	2	0	6	0	14	7	1,039
SACRAMENTO	591	100	2	0	2	9	39	6	57	27	0	4	1	24	6	868
SAN BERNARDINO	1,049	295	0	0	1	0	0	0	0	3	0	0	0	11	2	1,361
SAN DIEGO	573	250	1	0	11	1	3	2	2	15	0	2	1	22	12	895
SAN FRANCISCO	93	16	0	0	0	16	0	0	5	10	0	2	0	5	0	147
SAN JOAQUIN	502	135	0	0	0	0	5	1	0	1	0	2	1	4	1	652
SANTA CLARA	209	80	3	0	0	13	0	0	1	44	0	0	3	5	4	362
STANISLAUS	80	21	0	0	1	0	6	0	0	2	0	0	0	4	2	116
TULARE	157	116	0	0	0	0	0	10	0	0	0	0	0	2	0	285
SUBTOTAL	7,769	3,094	22	56	56	125	68	19	80	170	13	20	18	193	59	11,762

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL ¹
MADERA	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MARIN	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
PLACER	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
SONOMA	1	7	0	0	0	0	0	0	0	0	0	0	0	0	0	8
OUT OF STATE	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
SUBTOTAL	8	9	0	0	0	0	0	0	0	0	0	0	0	0	0	17
TOTAL	7,777	3,103	22	56	56	125	68	19	80	170	13	20	18	193	59	11,779

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

Note 1: On 12/30/04, 1 of the 3,942, disenrollments for Los Angeles County was processed in error and included in the total column. The beneficiary was disenrolled from plan 915-Positive Healthcare in error and enrolled into plan 352-Health Net. MAXIMUS should have waited for the beneficiary's plan membership department to arrange the disenrollment before creating the enrollment. However, the MAXIMUS OCR system incorrectly processed the disenrollment in order to enroll the beneficiary into a new plan choice.

MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 2/1/2005

12/28/2004 - 1/25/2005

2 PLAN & GMC COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
ALAMEDA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CONTRA COSTA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FRESNO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KERN	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
LOS ANGELES	538	811	4	5	12	9	0	0	0	16	4	1	2	15	4	1,421
RIVERSIDE	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SACRAMENTO	643	100	2	1	0	3	72	2	74	10	1	3	0	14	16	941
SAN BERNARDINO	10	10	0	0	0	0	0	0	0	0	0	0	0	3	0	23
SAN DIEGO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN FRANCISCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JOAQUIN	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	8
SANTA CLARA	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	2
STANISLAUS	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
TULARE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUBTOTAL	1,201	925	6	6	12	12	72	2	74	27	5	4	2	32	20	2,400

VOLUNTARY COUNTIES

COUNTY	ENGLISH	SPANISH	FARSI	ARMENIAN	CAMBODIAN	CHINESE	HMONG	LAOTIAN	RUSSIAN	VIETNAMESE	KOREAN	TAGALOG	ARABIC	UNKNOWN	OTHER	TOTAL
SUBTOTAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	1,201	925	6	6	12	12	72	2	74	27	5	4	2	32	20	2,400

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MS B-M31D.